



PROVIDER ALERT

How to Launch an Optum Service, Targeted Care Coordination and Respite
Dec. 15, 2021

Alert Summary: This provider alert is to assist network providers with the process of launching any behavioral health service within their agency. In addition, if an agency is interested in offering, specifically, Respite or Targeted Care Coordination, we have provided some other documents for these services.

Dear Provider,

During the past year, Optum Idaho has gathered feedback from our providers regarding ways we can help. One suggestion was to create a document that would give our network providers helpful information about implementing a new service at their agency.

Optum Idaho is excited to share helpful information on how to launch an Optum Idaho service. These documents include a description of the service, provider qualifications, required trainings and much more. There are three different documents created:

- [How to Launch an Optum Idaho Service](#)
- [How to Launch Targeted Care Coordination Service](#)
- [How to Launch Respite Service](#)

These documents can be found on www.optumidaho.com, under [Resource Library](#).

If you have any additional questions regarding the “How to Launch” documents, please contact us at 1-855-202-0983.

Thank you,

The Optum Idaho Team